



Title: Field Service Technician - Australia
Reports to: Shawn Wilson, Field Service Operations Manager

Company and Position Description

Array Technologies, Inc. is the global leader in solar tracking and is experiencing explosive growth built on our best-in-class technology and dynamic team. Array is seeking highly skilled, self-motivated people who want to accelerate the world's adoption of clean and economical energy. If you meet these criteria, please consider the company that has been leading the solar energy revolution for nearly three decades.

Do you find fulfillment in knowing you are playing a critical financial role supporting a market-leading product? ATI is currently seeking a Field Service Technician to help take us to the next level of customer service in Australia. In this position you will play a critical role in Array Technologies' exciting expansion in Australia.

The position is full-time and exempt.

Duties and Responsibilities

- Operations and maintenance of installed base of Array Technologies Duratrack Hz v3 solar trackers.
- Serve as the Subject Matter Expert for all mechanical, electrical and IT-related issues
- Provide insight into warranty-related issues
- Serve as Service Lead Technician on upgrades and maintenance projects
- Coordinate parts and logistics
- Provide expertise on programming and calibration of solar trackers
- Perform site commissioning as needed to support Array Technologies rapid growth
- Provide troubleshooting for customers both on the phone and in-person

Required Knowledge, Skills, and Abilities

- Minimum of 5 years experience working as a full-time technician for a utility and/or OEM
- Willingness to travel up to 80% of the time
- Strong mechanical aptitude and spatial awareness
- Background in the solar industry and/or construction a plus
- High degree of autonomy – this position will be reporting directly to our Albuquerque, New Mexico, USA headquarters
- Candidate must be a self-starter.

Education and Experience

- 5+ years experience as a field technician for a utility
- Utility-scale solar experience a strong plus

When you are ready to help us change the world, please apply at: <http://arraytechinc.com/careers/>

***Please note that Array Technologies is not currently sponsoring applicants for work visas. We are proud to be an EEO/AA employer.**